



OUR MISSIONS, OUR VALUES

To provide our customers of all ages an entertaining, unique and educational experience while focusing on safety, human, visitor satisfaction, value for money and respect for the environment.

SECURE

Safety at the heart of our actions



- In accordance with the requirements of the park security policy, we guarantee visitors a high level of safety and reliability.
- We adhere strictly to all procedures in place to prevent, detect, and correct any security features.
- We guarantee the safety of our teams.

SATISFY

Excellence at the heart of our actions



- Our teams direct their actions towards the complete satisfaction of our visitors
- We welcome our visitors in the best conditions by offering a unique experience and a maximum of services in all park facilities (attractions, catering, shops, services).
- We listen to visitors to constantly evolve our actions.

RESPECT

Ethics at the heart of our actions



- We are committed to respect, availability, listening to our visitors and teams.
- We pay attention to the respect of the working conditions and ensure the welfare of all people present in the parks.
- We ensure the preservation and welfare of animals in our parks. We are actively involved in animal conservation actions.

COMMIT

The environment at the heart of our actions



- We encourage eco-responsible actions while anticipating the challenges and societal challenges to guide our actions in favor of sustainable development.
- Our teams are involved in a continuous updating of their skills and evaluation of their professional practices.
- We work on a daily basis against all forms of discrimination.
- We enroll in educational programs through the development of partnership

